

Resident Questions for Housing Area Panel

Reference: C2.6

Question Title	Essex Place: Light bulbs in laundry
Date question raised	19/12/2022
Week of Area Panel	13/12/2023
Area in city	Central
Star rating applied by residents	2 stars – local issue
Deadline for officer response	9am on 19 th January
Name of officer responding	Mikila Beck/Chloe McLaughlin
Officer job title	Operations Manager/Estates Manager

Resident Question

Issue:	There are no functioning light bulbs in the laundry room. Outside lights are also not working, so it is completely dark going into the building.
Background:	Replacement light bulbs were requested in the summer but nothing has happened. This is of particular concern given the recent attack in the laundry and overall lack of security.
Action requested:	a. Light bulbs to be replaced urgently b. Why has this taken so long and residents requests been ignored?

Officer Response

Officer contact details:	Mikila Beck/Chloe McLaughlin
Officer Response:	<p>A call was received for the need for replacement bulbs for the laundry at Essex Place on 13th December.</p> <p>On 14th December, an electrician attended the site. Due to the height of the ceiling, they requested further works - "Needs 2 operatives and tall steps required to replace 6 x 5ft lamps and starters".</p> <p>These works were completed on 13th January. There were currently no outstanding works for external lights.</p> <p>An Electrical Supervisor carried out a post inspection survey on 18th January and noticed that one external light is out at the rear access from the community room. This has now been booked in to be replaced on Wednesday 25th January under job reference 580849/1.</p>
Action:	Replace one external light at the rear access from community room
Start date:	25/01/2023

End date:	25/02/2023
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